



Connecting for Life
Donegal

Help is at hand for your emotional well-being and mental health during COVID-19

If you are experiencing distress or are worried about someone, please contact your GP, the local Emergency Department or call the Samaritans on Freephone 116 123 or email: jo@samaritans.ie



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service

yourmentalhealth.ie
Information | Support | Services

24 Hours A Day

Emergency Services

Ambulance / Fire / Gardaí

Letterkenny University Hospital E.D.

NowDoc - GP Out of Hours Services

Pieta House

Samaritans

Text 50808

7 Days A Week

Emergency Support

Emergency Support

Urgent out of hours GP Care. 6pm-8am, Mon-Fri and 24hrs at weekends

24/7 Free therapeutic support for those in suicidal distress or those who engage in self harm

Emotional Support Service

Free 24/7 anonymous messaging service for people in crisis

Call: 112 or 999

Call: (074) 912 3537

Call: 0818 400 911

Call Free: 1800 247 247 / Text HELP to 51444
www.pieta.ie

Freephone: 116 123 or email: jo@samaritans.ie

Text YMH to 50808, anytime day or night / www.text50808.ie

Mobile Apps

These Mobile Apps Can Help You Manage Anxiety

Clear Fear

ClearFear uses CBT to focus on learning to breathe, relax and be mindful as well as changing thoughts and behaviours and releasing emotions

Get it in the App Store or on Google Play

Headspace

Headspace teaches meditation and easy to use mindfulness skills

Get it in the App Store or on Google Play

Mindshift

MindShift CBT teaches about anxiety, helping users to engage in healthy thinking and to take action

Get it in the App Store or on Google Play

Supports For Young People

BeLonG To Youth Services

Supporting Lesbian, Gay, Bisexual & Trans Young People in Ireland

Call: 01 670 6223 / email: info@belongto.org

Childline

Confidential phone and text support for children and young people up to 18yrs

Call Free: 1800 666 666 (24/7)

Free text 50101 or chat online at childline.ie

Jigsaw Donegal

Free youth mental health support service 12-25yrs

Call: (074) 9726920 / email: donegal@jigsaw.ie / www.jigsaw.ie

Spunout

Youth information website created by young people, for young people aged 16-25 years

www.spunout.ie

Teenline

National active listening service for children and young people up to 18 years

Call Free: 1800 833 634 Free (24/7) / www.teenline.ie

Counselling And Other Supports

ALONE

Dedicated support line for older people

Call: 0818 222 024 (8am to 8pm Monday to Friday) www.alone.ie

Aware Helpline

Listening service, support and information for those experiencing depression or bipolar disorder or those concerned about family and friends

Call Free: 1800 804 848 (10am-10pm)
www.aware.ie

Bereavement

Information and support

Irish Hospice Foundation Helpline: 1800 807 077 (10am-1pm)
www.bereaved.ie / www.childhoodbereavement.ie

Grow

Mental Health Recovery and Peer support

Call: 1890 474 474 / email: info@grow.ie

HSE - Drug & Alcohol line

Drug and Alcohol information and support

Call Free: 1800 459 459 (9.30am – 5.30pm)

LGBT Ireland

National support service for Lesbian, Gay, Bisexual, and Transgender people and their families and friends

Call: 1890 929 539 / email: info@lgbt.ie

MABS

Money Advice and Budgeting Service

Call: 0818 07 2650 (National Helpline 0818 07 2000) / www.mabs.ie

Men's Aid

For men experiencing domestic abuse and violence

Call: (01) 554 3811 (9am-5pm, Mon-Fri) / email: hello@mensaid.ie
Male Advice Line: Freephone number: 1800 816 588

Mental Health Ireland

Information and support for people who experience mental health difficulties

Call: (01) 284 1166 (Mon-Fri 9am to 5pm) / mentalhealthireland.ie

Online Counselling

Peer support and counselling

www.turn2me.org / www.mymind.org

Pieta House (Donegal)

Free therapeutic support for those in suicidal distress or those who engage in self harm

Call: (074) 9126594 / 0818 111126
www.pieta.ie

Seniorline

Confidential listening service for older people

Call Free: 1800 804 591 (10am to 10pm daily)

Sexual Violence Helpline

For men and women – experiencing sexual violence

Call Free: 1800 778 888

Shine

Supporting people affected by mental ill-health

Call: (01) 2722158

Suicide Bereavement Liasion Officer

Practical help, advice and support to persons bereaved by suicide

Call: (085) 877 2028

Suicide or Survive

Mental Health and wellness programmes and online webinars

Call: 01 272 2158 / email: info@suicideorsurvive.ie

Women's Aid

Support for women and children experiencing domestic abuse and violence

Call Free: 1800 341 900 (24/7) / www.womensaid.ie

Your Mental Health

Information on supports and services

Callsave: 1800 111 888 / www.yourmentalhealth.ie

For further information on managing your well-being and an updated list of Mental Health Services during COVID-19, please visit - www.hse.ie/coronavirus

www.connectingforlifedonegal.ie

TAKE A PHOTO





Guidelines for Referrals to Child & Youth Mental Health Service for GPs | Health Practitioners | Teachers | Youth Workers



If you are concerned about the behaviour of someone or their mental health you should speak to your GP or **phone 999** for emergency help

NAME OF THE SERVICE

WHAT THE SERVICE PROVIDES

HOW TO ACCESS THE SERVICE

CONTACT DETAILS

HSE CHILD & ADOLESCENT MENTAL HEALTH SERVICE (CAMHS)

0-18yrs

Cost: Free

GP Referral
& other Clinicians



Moderate to severe mental health problems including:

Assessment and intervention for children & young people aged up to 18 years who have moderate to severe mental health difficulties. Types of difficulties include complex or severe Anxiety, Mood disorders e.g. Depression, Bipolar Affective Disorder, Psychosis/early onset schizophrenia. Attention deficit hyperactivity disorder (ADHD), Eating disorders. Deliberate self-harm and/or suicidal behaviour with a basis in mental health problems.

Referrals are accepted from medical professionals including GPs, Psychiatrists, Medical Consultants, Jigsaw, NEPS, Tusla & Primary Care Clinicians (e.g., Psychologists, Speech & Language Therapists, in collaboration with the GP.)

The service is based in:

Donegal Town Primary Care Centre, Donegal Town, Tel: 074 98 98100
Buncrana Primary Care Centre, Buncrana, Tel: 074 98 98720
Rossan College Complex, Letterkenny, Tel: 074 91 20340

HSE ADULT COMMUNITY MENTAL HEALTH SERVICE

18 Yrs.+

Cost: Free



Types of problems referred to the service:

- Depression/mood disorders
- Anxiety
- Psychotic illness
- Suicide and deliberate self-harm
- Personality disorders
- Eating disorders
- Adjustment disorders

Referrals to the Adult community mental health team are made by a GP.

Once a referral is accepted a member of the team will contact you to arrange an appointment for assessment and to plan any identified treatment. The team is available Mon - Fri 9am-5.30pm. Outside of these hours contact your GP, Dr on Call, or you can go to the Emergency Department at Letterkenny University Hospital for a psychiatric assessment which is free with GP referral.

The service is based in:

Buncrana Primary Care Centre, Buncrana, Tel: 074 98 98800
Letterkenny Scally place, Letterkenny, Tel: 074 9197150/0749197185
Dungloe Community Hospital, Dungloe, Tel: 074-9521860
Donegal Town Ard Nua Hospital Campus, Donegal Town, Tel: 074 9743051

HSE PRIMARY CARE PSYCHOLOGY

0 to all ages

Cost: Free

Self Referral

Provides psychological assessment and intervention to children and adults with mild to moderate problems in their social, emotional or behavioural functioning.

Types of problems addressed through both individual and group work include anxiety (generalised anxiety, separation anxiety, selective mutism, phobias), emotional regulation, mood difficulties, mild depression, anger, behaviour management, relationships/attachment, complex bereavement and loss, adjustment (e.g., coping with serious illness or life changes), and abuse/trauma.

For Children/Young People and Adults 0-all age groups across the lifespan.

Referrals can be made by referring yourself or your child directly or through the; GP, Tusla Child and Family Social Workers, Through HSE services (e.g. Speech & Language therapists, Public Health Nurses, HSE Social Work / other HSE health professionals) Parental consent required if Under 18

The service is based in:

Buncrana Primary Care Centre, Buncrana, Tel: 074 9898 665/074 9898 661
Donegal Town Primary Care Centre, Donegal Town, Tel: 074 98 98076/074 98 98065
Community Hospital, Dungloe, Tel: 074-9521044
County Clinic, St Conals Campus, Letterkenny, Tel: 074-9104641

HSE COUNSELLING IN PRIMARY CARE SERVICE (CIPC)

Cost: Free for Medical Card holders.

18yrs +

CIPC is the provision of short term counselling in primary care settings.

Available to all medical card holders aged 18 years and over by professionally qualified and accredited Counsellor/Therapists who work under the supervision of the HSE National Counselling Service.

- Mild to moderate psychological problems
- Depression Anxiety states including mild specific phobias and panic attacks
- Non-complex loss & bereavement
- Coping with injury or illness Adjustment problems and Life cycle issues.
- Stress and specific trauma Relationship difficulties

Young People 18yrs and over

Referrals can be made by GPs or other members of the Primary Care Team with the GP's awareness.

The service is based in:

69 Ballyraine Road
Letterkenny
Co Donegal
Tel: 074 9167250 (Donegal Office)
Tel: 074 9160595 (Donegal Opt In)

THE HSE NATIONAL COUNSELLING SERVICE (NCS)

18+ Self-referral

18yrs +

Cost: Free

The HSE National Counselling Service is a free service is for adults with a history of Childhood abuse. The NSC provides professional counselling and psychotherapy services to help people cope better with their life and relationships.

The service is free and does not require a medical card.

Self referral and third part referral facilitated. Referral facilitated to 07491 67250 at 69 Ballyraine rd. Letterkenny

The service is based in:

69 Ballyraine Road
Letterkenny
Co Donegal
Tel: 074 9167250
Freephone: 1800 234 119
ReferNCS_Northwest@hse.ie

JIGSAW DONEGAL

12- 25 yrs

18+ Self-referral.

Under 18yrs requires parental permission.

Cost: Free

Jigsaw is a free primary care youth mental health service for young people aged 12 to 25 years.

Jigsaw provides a brief therapeutic service which typically consists of initial screening and assessment followed by a number of sessions of therapeutic support. Jigsaw offers a support service to young people presenting with anything from common concerns (e.g. dealing with break-up, exam stress) to emerging mental health difficulties such as mild depression or anxiety.

Referral

Self-Referral by Young people, parents / guardians, GPs & other professionals can refer to Jigsaw (with consent)

The service is based in:

Pearse Rd, Letterkenny, Co Donegal F92FH36
Tel: 074 97 26920
Email: donegal@jigsaw.ie
You can also visit jigsaw.ie now for practical advice and support on mental health

NATIONAL EDUCATIONAL PSYCHOLOGICAL SERVICE (NEPS)

4-18yrs Cost: Free

Parental consent required
Request involvement through school Principal

Requests for involvement to the service:

NEPS involvement may relate to wellbeing, academic, social and emotional development, and seeks to provide a more in-depth understanding of the student's strengths and needs, to inform intervention. Involvement in casework arises through a planning process with a school principal and /or key school personnel, and follows from work undertaken within School's Continuum of Support process.

For children 4-18 years

NEPS psychologists work with primary and post-primary schools, across mainstream and special settings, to provide a consultation-based service. Case work can be direct (face to face work with the student or observation of the students), while working with the student's teachers/parents/others or indirect (working solely with a student's teachers or teachers/parents). NEPS psychologists also engage in 'Support and Development' work, which involves helping to build school capacity to intervene early and work preventatively.

National Education Psychological Service (NEPS)/ Department of Education and Skills, 2nd Floor, McKendrick House, McKendrick Place, Pearse Road, Letterkenny, Co. Donegal, F92 XAX9
Tel: 01 8650878
E:neps@education.gov.ie
W: www.education.ie

PIETA HOUSE

6+ yrs

18+ Self-referral

Under 18yrs requires parental permission

Cost: Free

What Pieta House do:

Pieta provides free therapy to those engaging in self-harm, with suicidal ideation or those bereaved by suicide

For children 6years +

For children 6years + young people and adults Pieta provide free counselling for those engaging in self-harm and for those at risk of suicide. For under 18's parental/caregiver consent is required.

Clients can get in touch with us by calling:

Tel: 0818 111 126
We also have a 24 helpline 1800247247 and a text line text 'Help' to 51444.
For more information, visit pieta.ie

HSE DONEGAL BEREAVEMENT SERVICE

8+ Self-referral

Cost: Free

What HSE Donegal Bereavement Service do:

Provides professional one-to-one therapeutic service to people who have suffered a traumatic bereavement.

Self-referral

Self-referral and third party referral facilitated, contact 07491 67250 at 69 Ballyrane Rd Letterkenny.

The service is based in:

69 Ballyraine Road
Letterkenny
Co Donegal
Tel: 074 9167250

COUNSELLING SERVICES IN FAMILY RESOURCE CENTRES (FRC'S IN DONEGAL)

Low Cost, self-referral consent of parent if under 18 yrs

Counselling provides a safe space to explore issues and provides support with:

- Feelings & Emotions; Education & Expectations;
- Relationships & Sexuality;
- Moods - Anxiety, Anger or Depression;
- Bereavement & Loss - family or peer, family separation or divorce; Worries & Concerns; Substance
- Abuse - Self or Parental;

For Children, Young people and adults

Low Cost, self-referral consent of parent if under 18
To book an appointment contact your local FRC.

Clients can get in touch with us by calling:

Donegal FRC: Tel: 074-9725337
Downstrands FRC Tel: 0873652577
The Forge FRC: Tel: 071-9861924
Moville FRC: Tel: 0870569124
Raphoe FRC: Tel: 074-9145796
St Johnston & Carrigans FRC: Tel: 074-9148551
Pastoral Centre: is available in Finn Valley FRC and Dunfanaghy FRC Tel: 074 - 9121853



For free 24/7 support in a crisis
free-text HELLO to 50808

If your life is at imminent risk, call **999** for
emergency help **FREE-TEXT 50808 NOW**

Samaritans.org **116 123**
(24-hour freephone helpline)